



# 2017 CITY OF PRIOR LAKE COMMUNITY SURVEY

## Fact Sheet: City Services

# 97%

say general appearance of the city is good or excellent

# 87%

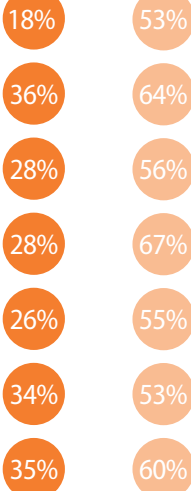
say the value of city services compared to their property taxes is excellent/good

# 80%

rate the financial management of the city as good or excellent

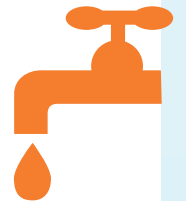
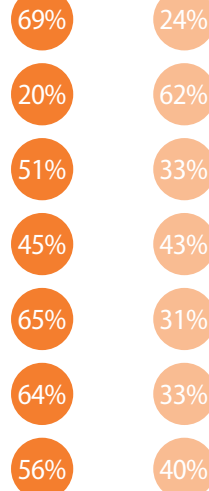
### RATING OF SERVICE:

EXCELLENT    GOOD



### IMPORTANCE OF SERVICE:

ESSENTIAL    VERY IMPORTANT



### CUSTOMER SERVICE:

# 90%

say courtesy & helpfulness of staff is good or excellent

# 80%

say ease of reaching staff is good or excellent

# 82%

support or strongly support partnership with neighboring cities/organizations on projects

